

LAMP CARE AND MAINTENANCE



OPERATING INSTRUCTIONS

WARNING: Risk of electrical shock. Do not attempt to open or disassemble the bulb.

Zico Lighting lamps are suitable for indoor use and may be used outdoors in an appropriately IP-rated lighting fixture. Extra care should be taken when installing any mains lamp into a light fixture in a wet area, such as sauna, pool area or a bathroom. Please seek professional advice.

The lamps are not intended for use with emergency exit fixtures or emergency lights.

Do not place lamps on hot surfaces.

For safety reasons, do not open the lamps, which will also void the warranty.

Only use with correct voltage supply as marked on individual lamp boxes and lamp base caps.

When replacing, turn off power and let the bulb cool to avoid electrical shock or burn.

Dispose of all lamps in accordance with disposal laws in your area (not suitable for general waste).

INSTALLATION

Before installation, please ensure that the socket matches the base cap of the lamp and the wattage is within the limits of the luminaire.

Turn off the power to the light fixture and allow the old bulb to cool down, then carefully remove.

Insert Zico Lighting lamp and twist clockwise until in place. You may wish to use a glove when handling the glass part of the lamp to avoid marks.

The lamp is ready to use with your dimming and controls system.

CLEANING

Decide whether it's easiest to clean the lamp in position or removed from the socket. This will depend on the location of the lamp and how safely you can access the light to clean it.

Switch off all lights before removing or cleaning them. Always allow the lamp to cool down before cleaning.

Dusting: Use a feather duster or a lint-free cloth to gently remove any dust and dirt off the lamp. There is no need to apply pressure. The lamp is ready to use immediately.

Water Clean: Slightly dampen a cloth, making sure to wring out excess liquid and wipe over a cool lamp. Let dry completely before using the lamp again.

Walls, ceilings, and other lit surfaces should also be kept clean, as their reflection of light is sometimes as important as the fixtures themselves.

PRODUCT WARRANTY



Zico Lighting is a registered trademark for Green Route Ltd.

All Zico Lighting decorative filament lamps come with 3 years warranty and replacement promise, so you can buy with a peace of mind. Warranty for other products, including spotlights and G4 capsule and outlet stock, may differ and is listed within individual product descriptions.

Green Route Limited warrants its products to be free from defects of material and workmanship for a period of up to three years (or as specified within the individual product description) from date of shipment to the original purchaser.

Green Route Limited will under warranty obligation, provide a replacement for defective lamp(s) at their discretion. Definition of Defect: LED defects including burn out, loose, broken, un-workable PC board etc., technical and material workmanship of the lamp can be considered defects under this warranty. Driver defects including functional problems of IP system, power factor etc. that affect the solid function of the product will be considered as defects under this warranty obligation.

This warranty does not apply to any product or part that has been subject to misuse, negligence, accident, use outside of product design intent, or attempted repair/modification by anyone other than Green Route Limited.

Green Route Limited's sole liability for defects or breach of warranty shall be replacement of the parts involved, and, in no event will Green Route Limited be liable for special or consequential damages or losses including property damage or other loss as related directly or indirectly to the use of Green Route Limited's products.

In no event is Green Route Limited liable for consequential damages or personal injury caused by installation and transportation or negligence during installation and transportation or adjustment.

Green Route Limited claims no liability for the cost of installation or any other cost incurred during the use of products. No representative is authorised to assume additional liability for or on behalf of Green Route Limited.

All returns must be authorised by Green Route Limited. If Green Route Limited finds the product working properly, the buyer may be billed for testing, repackaging, and shipping.

If a product was under Warranty and Green Route Limited replaces the defective product, Green Route Limited will arrange collection of the defective product and pay for the return shipping to the customer. In no case will Green Route Limited be liable for any cost incurred in removing or installing the product, even if the product had failed under a covered warranty.

Green Route Limited reserve the right to make product specification changes to any product at any time, as deemed necessary and without prior notice. In case the failed product is no longer stocked, the nearest equivalent will be offered as a replacement.

The warranty is automatically applied from the date goods are dispatched or collected from Zico Lighting warehouse. For claims please contact us on admin@zico.lighting quoting the original Sales Order reference.

For further information and full policy please refer to our Terms and Conditions, available at www.zico.lighting/terms.

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